This manual covers units built after serial numbers 11JH170001M and up.
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NOTICE TO USER

Your local Rite‑Hite® representative provides a Planned Maintenance Program (P.M.P.) which can be fitted to your specific operation. Call your local representative or Rite‑Hite® at 414‑355‑2600.

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Manufactured by Rite‑Hite Products Corporation.
SAFETY

Safety Identifications

⚠️ DANGER
Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

⚠️ WARNING
Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠️ CAUTION
Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE
Indicates a situation which can cause damage to the equipment, personal property and/or the environment, or cause the equipment to operate improperly.

**NOTE:** A note is used to inform you of important installation, operation, or maintenance information.

General

⚠️ DANGER
When working with electrical or electronic controls, make sure that the power source has been locked out and tagged according to approved local electrical codes.

Post safety warnings and barricade work area, at dock level and at ground level, to prevent unauthorized use of the dock position.

⚠️ WARNING
Cancer and Reproductive Harm
www.P65Warnings.ca.gov

Lockout Procedure

Barricade work area and post safety warnings.

Power supply/control must:

- Be disconnected or locked in OFF position using a lockout device approved by local codes.

- Have signage that:
  - Clearly states repairs are being made.
  - Identifies person responsible for lockout condition.
  **NOTE:** Only this person should be able to remove warnings and lockout device.
  - Withstands environmental conditions (weather, wet, and damp, etc.) and remains readable.
SAFETY

General  Continued

⚠️ DANGER ⚠️

CRUSH HAZARD.

• DO NOT operate leveler with anyone standing in the path of the leveler.

• DO NOT service leveler unless Maintenance Pin is properly engaged. See Figure 2.

• Before beginning any service procedures:
  – Position the RHV leveler in the vertical/stored position.
  – Disconnect the power and follow all LOCKOUT/TAGOUT procedures as stated on the inside front cover of this manual.

• DO NOT operate leveler without following the procedure below if the leveler has not been in service for an extended period of time.

• Procedure for filling cylinder:
  – Press and hold the RAISE button (Run Pump) to operate for (35) seconds

⚠️ WARNING ⚠️

• Keep away from hinge when operating leveler.

• Post safety warnings and barricade work area at dock level and at ground level to prevent unauthorized use of the dock leveler during maintenance/service.

• During installation, anchors must be properly torqued to obtain the necessary anchoring strength. DO NOT USE IMPACT DRIVERS.

• DO NOT drive or walk onto truck/trailer until the truck/trailer is parked against the dock bumpers and the wheels are chocked or the DOK-LOK® has been fully engaged and the lights have changed to GREEN inside and RED outside.

• NEVER attempt to lift the lip or hold the lip out by hand. Serious personal injury could occur.

• DO NOT remove lifting equipment until:
  a) the main cylinder has been filled.
  b) Maintenance Pin has been installed and engaged.

• ALWAYS check the rigging to make sure that it is secure before proceeding with lifting the unit. Never stand under any unit being lifted.

• NEVER remove the wheel chocks until loading/unloading is finished and the truck driver has been given permission to drive away from the dock or the DOK-LOK® has been released and the lights have changed to RED inside and GREEN outside.
SAFETY

**General Continued**

**CAUTION**

- This equipment should not be operated or serviced except by trained personnel.
- DO NOT operate leveler until truck/trailer is parked against the dock bumpers and the truck/trailer has been secured.
- ALWAYS return the leveler platform to the proper stored position.
- Failure to conduct routine inspections and maintenance could cause personal injury or damage to equipment.
- ALWAYS call your authorized Rite-Hite® Service Representative or Rite-Hite® (1-800-456-0600) immediately if a malfunction occurs.

**NOTICE**

DO NOT ground welding equipment to any hydraulic cylinder or electrical components.

DO NOT attach welder ground to leveler platform when welding on base frame assembly. Attach welder ground to base frame assembly only. Damage to bearings or hydraulic equipment will occur.

When drilling holes in the control box, do not allow the drill to go too deeply into the box. Damage to the control systems may occur.

Use a vacuum to remove debris from control box. NEVER use air to blow debris from control box.

DO NOT connect green ground lead into control box or junction box until all welding has been completed.

Check hydraulic fluid level. Deck mounted power unit has been filled with fluid but cylinders, hoses and manifold are shipped dry.

NOTE — check motor rotation. Jog the motor until rotation has been determined. DO NOT run the motor in reverse because this will damage the motor and power unit.

Make sure that the cylinder clevis and the rod will not contact either the rear header or frame clevis during operation.

DO NOT force valve adjustment screws against internal stops. Damage will occur to the valve.

If a procedure is not clearly defined in this manual, contact your authorized Rite-Hite® Service Representative or Rite-Hite® at 1-800-456-0600 before proceeding.
SAFETY

General  Continued

**DANGER**

Never be in the path of the dock leveler platform without:
- Raising the platform by pressing and holding RAISE button. Raise platform to its highest position until the lip is fully extended. Release RAISE button.
- Turning off, locking out and tagging out the power to the control box.
- Barricading the dock leveler from any form of traffic.
- Engage the Maintenance Pin. See Figure 2.
- If you are unable to engage the Maintenance Pin, contact your authorized Rite-Hite® Service Representative or Rite-Hite® at 1-800-456-0600.

**DANGER**

CRUSH HAZARD
- **DO NOT** operate leveler with anyone standing in the path of the leveler.
- Optional access brace is not a substitute for the integral Maintenance Support System.

To engage
- Press RAISE button until platform stops moving.
- Remove linchpin and maintenance pin from bracket on platform.
- Insert maintenance pin into tilt back rod and secure with linchpin. Snap wire must be engaged on pin.

**NOTE:** An appropriate lockout device can be used in lieu of the linchpin.

To disengage
- Press RAISE button until platform stops moving.
- Remove linchpin (or lockout device) and maintenance pin from bracket tilt back rod.
- Insert maintenance pin into storage plate and secure with linchpin. Snap wire must be engaged on pin.

**FIGURE 2 - MAINTENANCE SUPPORT SYSTEM**
INSTALLATION

⚠️ DANGER

DO NOT disengage Maintenance Pin until hydraulic system has been purged of air.

⚠️ DANGER

CRUSH HAZARD.
• DO NOT remove lip out bracket from underside of lip.

⚠️ WARNING

• Follow all electrical LOCKOUT/TAGOUT procedures as stated on the inside front cover of this manual.
• Post safety warnings and barricade work area at dock level and at ground level to prevent unauthorized use of the RHV before full installation has been completed.

NOTICE

DO NOT ground welding equipment to any hydraulic cylinder or electrical components.
DO NOT attach welder ground to leveler platform when welding on base frame assembly. Attach welder ground to base frame assembly only. Damage to bearings or hydraulic equipment will occur.
DO NOT connect green ground lead into control box or junction box until all welding has been completed.
Check hydraulic fluid level.
NOTE — check motor rotation. Jog the motor until rotation has been determined. DO NOT run the motor in reverse because this will damage the motor and power unit.
If a procedure is not clearly defined in this manual, contact Rite-Hite® at 1-800-456-0600 before proceeding.

PREPARATION PRIOR TO INSTALLATION

1. Check pit to ensure it meets pit details. If pit does not match pit details, contact your local representative or Rite-Hite® before proceeding.
   NOTE: Unit may not operate properly if pit is not correct.
2. Remove paint from top rear of transition flange on rear frame and rear pit steel in areas to be welded. See figure 5.
   NOTE: Minimum electrode must be 1/8", 7018 or better.
INSTALLATION PROCEDURES

1. Check to ensure support bars are flush within 1/16”.

2. Attach lifting chains, lift leveler and position above pit. Lower leveler into pit. Support bars at top rear of leveler must rest on top of rear pit steel. See Figures 3 & 4.

NOTES:

a. Rear edge of leveler must be in contact with pit wall.

b. Ensure leveler is centered in pit or door opening and is parallel to sides of pit or square with rear pit wall. See figure 3.

**Spreading**

Dock Opening

**Spacing**

Leveler Width

**Spacing On Each Side Of Leveler To Be Equal Within 1/2”.

Always check the rigging to make sure that it is secure before proceeding with lifting the unit. Never stand under any unit being lifted.

IMPORTANT: For Remote Power Unit Applications, connect hydraulic hoses to power unit before raising platform.

NOTE: Continuous Pit Installation Shown
3. Apply ground clamp to rear frame or rear pit steel prior to welding.

4. Secure rear of leveler in place. Be sure to remove excess weld spatter. See figure 5.

**NOTE:** For Straight Pits and T-Pits

a. Do not weld ends of rear frame to side pit steel with a shrink compensated specialty floor. See figure 5.

**NOTE:** For Continuous Pits

a. Fully weld end plates at each end of rear frame to rear pit steel. See figure 4.

5. Remove support angles from top rear of leveler, discard angles and nuts. Turn in set screws until they are flush with top of leveler. See figure 6.

6. Measure and scribe location of lip keepers.

7. Locate and install bumpers and bumper brackets. See page 14.
8. If applicable, follow remote power unit installation procedures at this time. See page 18.

9. Hook lifting chain to bottom edge of front header in a minimum of two (2) places. See figure 9.

10. Manually raise leveler to vertical position and install Maintenance Pin. See Figure 9.

11. Install danger tag (ships attached to linchpin) to hole in end of linchpin with wire tie. See figure 9, detail B.

NOTE: DO NOT remove lifting equipment at this time.

12. Ensure there are no gaps greater than 1/8 inch from the RHV back plate (where weld slots are) and the embedded channel.

13. Weld rear frame back plate to pit channels as shown. See figure 8.

14. Weld top and sides of lip keepers to front pit steel. See figure 9.

. Drill and install 4 (2 per lip keeper) 5/8" x 4" anchors (supplied by others) to secure lip keepers to dock face. See figure 9.

15. Torque ALL anchor bolts on lip keeper mounting 60 Ft.Lbs.

16. Check leveler tilt back. See page 16.

17. Apply touch up paint to all grind and weld areas. Includes rear frame to rear pit steel and lip keeper mounting plates to front pit steel.

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Weld Detail Two - Rear Frame To Pit Steel

FIGURE 8 - REAR FRAME BACK PLATE WELDS
Install Maintenance Pin Immediately After Leveler Is Raised To Vertical Position. Secure Danger Tag, With Wire Tie, To Hole In Linch Pin.

NOTE: Continuous Pit Installation Shown

DANGER
CRUSH HAZARD

Install Maintenance Pin Immediately After Leveler Is Raised To Vertical Position. Secure Danger Tag, With Wire Tie, To Hole In Linch Pin.

Lifting Chains Must Be Hooked To Bottom Of Front Header To Raise Leveler To Vertical Position
NOTES:

For Continuous Pit (Shown):
Control Box Mast Required.
Supplied By Others.

For Square or T-Type Pits:
Mount On Building Wall.

Weatherproof Junction Box
4" x 4" Minimum.
Supplied By Others.
INSTALLATION

ELECTRICAL INSTALLATION

**DANGER**

CRUSH HAZARD.
- DO NOT remove Maintenance Pin until the main cylinder has been filled.

**DANGER**

When working with electrical or electronic controls, make sure that the power source has been locked out and tagged according to OSHA regulations and approved local electrical codes.

**NOTICE**

Install per local electrical codes. Refer all installation and service to qualified personnel. When in doubt, call your local Rite-Hite representative or Rite-Hite at 888-456-3625.

**CAUTION**

- When drilling holes in the box, DO NOT allow the drill to go too deeply into the box. Damage to the control systems may occur.
- DO NOT turn control box upside down to drill any access holes. Cover internal electrical components prior to drilling - this will prevent debris from contacting the internal electrical components.
- Remove all debris from box using a shop vacuum. NEVER use air to blow debris from the control box.

18. Complete electrical installation per schematics.

**NOTE:** Schematics are located inside control box.

CONTROL BOX AND CONDUIT INSTALLATION PROCEDURES.

19. Install the control box on a wall adjacent to the overhead door at approximately 48” above the floor level. See Figure 10.

20. Drill a hole for the power supply conduit (by others) in the bottom of the control box. **All holes drilled through the control box must be through the bottom of the box.**

**NOTICE**

The control box and all wiring should be installed by a qualified electrician in accordance with all national and local electrical codes.

If rigid conduit is installed, bonding must be maintained between conduit connections by using ground bushings and a jumper wire.

Grounding Electrode System must conform to the latest addition of the National Electrical Code (NFPA 70), where applicable, and/or local electrical codes. Grounding Electrode Conductors must be connected where indicated, and where required.

Control Box Installation Guidelines - Temperature controlled applications.

a. Conduit should be routed to enter through the bottom or side of the enclosure.

**NOTE:** A drip leg may be needed if the conduit is filling with water.

b. Seal the conduit in any location where the conduit transitions temperature zones that may produce condensation.

c. Spacers should be installed between the enclosure and the wall to provide temperature insulation and air flow.

21. Press RAISE button (run pump) to operate for (35) seconds.
22. Install solenoid coil. See figure 10, Detail A.

23. Remove Maintenance Pin, lifting equipment and Lip Out Bracket at this time.

24. Lower and raise leveler for (1) cycle.

25. Discard control box tag at this time.

26. Leveler is preadjusted from the factory. Operate leveler several times to verify proper operation. Adjustments may be needed to ensure proper operation, adjust as needed. See pages 16 & 17.

NOTE:
For 5'/6'L Rite-Hite replacement units, the standard 31" long control/power harness is replaced with a special 168" long since existing junction box on pit floor is on opposite side of new power unit.

Route new harness across unit or through rear hinge weldment, as shown in Figure 11, to junction box location. Attaching harness to platform securely with wire ties (by others).
INSTALLATION

LAMINATED BUMPER INSTALLATION
(Standard)

**NOTE:** Complete installation instructions are supplied in the anchor kit.

1. Tack weld each bumper into position as shown in figure 12.

2. Each bumper should be secured with two 3/4 inch concrete anchor bolts that are a minimum of 5-1/4 inch long. (Ref. Rawl anchor 6954 - supplied by others.)

3. Using bumper mounting holes as a guide drill two 3/4 inch holes per bumper that are approximately 1/2 inch deeper than the bolt length that will be used.

4. Secure other end of each bumper with concrete anchor bolts. Torque each bolt to 100 ft-lbs.

5. Weld the bumper side plate to the front vertical pit angle.

6. Clean and paint all weld and grind marks.

![FIGURE 12 - BUMPER INSTALLATION](image)

**NOTICE**

DO NOT ground welding equipment to any hydraulic cylinder or electrical components.

DO NOT attach welder ground to leveler platform when welding on base frame assembly. Attach welder ground to base frame assembly only. Damage to bearings or hydraulic equipment will occur.

DO NOT connect green ground lead into control box or junction box until all welding has been completed.

If a procedure is not clearly defined in this manual, contact Rite-Hite® at 1-800-456-0600 before proceeding.

![FIGURE 13 - “CONTINUOUS” AND “T” TYPE PITS](image)
LEVELER ADJUSTMENTS

**DANGER**

**CRUSH HAZARD.**

- DO NOT operate leveler with anyone standing in the path of the leveler.
- DO NOT service leveler unless Maintenance Pin is properly engaged. See figure 2.
- Before beginning any service procedures:
  - Position the RHV leveler in the vertical/stored position.
  - Disconnect the power and follow all LOCKOUT/TAGOUT procedures as stated on the inside front cover of this manual.

**NOTICE**

Do not use a level or plumb line longer than 4’.

**LEVELER TILT BACK ADJUSTMENT**

**NOTE:** This adjustment must be completed for all units. However, when multiple levelers are being installed, it is recommended that the tilt back adjustment be the same on each unit so that the units are uniform in function and appearance.

1. Restore power. Press the RAISE button so that the leveler is in the “full back, over center” position.
2. Check that the leveler is tilted back the proper distance using a 4’ level or plumb line held plumb. Place the level against the platform and flush with dock floor. See figure 14.
3. Adjust the tilt back, if necessary, by adjusting the nut on the leveler tilt back rod. See figure 13.
4. Repeat Steps 1 through 3 until tilt back adjustment is correct.

**FIGURE 14 - TILT BACK SETTING**
LEVELER ADJUSTMENTS

NOTICE

DO NOT force valve adjustment screws against internal stops. Damage will occur to the valve.

CAUTION

This equipment should not be operated or serviced except by trained personnel.

COUNTERBALANCE VALVE ADJUSTMENT

1. Initial adjustment.

   NOTE: This adjustment must be completed before fine adjustment.

   a. From the fully raised position, lower the platform to 45° above dock height. See figure 15. The platform should completely stop moving and the lip should retract.

   b. If the platform continues to move downward, raise the platform and engage the Maintenance Pin. See page 6. Loosen the lock nut on counterbalance valve while holding adjusting screw with a hex key wrench. See figure 16. Rotate the adjustment screw 1/8 of a turn clockwise. Tighten locknut while holding adjustment screw. Disengage Maintenance Pin and verify step #1A performance. If ok, proceed to step 2. If not, repeat step #1B.

2. Fine adjustment.

   NOTE: This adjustment must be completed after initial adjustment.

   a. Return the platform to the fully raised position then lower the platform to dock height. See figure 17. The platform should hold that position until someone stands on the platform near the lip.

   b. If the empty platform does not hold at dock height position, rotate the adjustment screw another 1/8 of a turn clockwise as described in step #1B.

   c. If the platform does not easily break and lower to below dock level, raise platform and engage the Maintenance Pin. See page 6. Loosen the lock nut on the counterbalance valve while holding the adjusting screw with a hex key wrench. See figure 16. Rotate the adjustment screw 1/16 of a turn counterclockwise. Tighten locknut while holding the adjusting screw. Disengage Maintenance Pin and verify that both steps #1 and #2 have been met. Repeat if necessary.
**REMOTE POWER UNIT INSTALLATION**

1. Mount power unit in the proper location. Be sure the manifold(s) are above the power unit. See figure 19.

2. Cut hose to required length using a fine tooth hacksaw. Clean hose bore after cutting. See figure 20.

**FIGURE 19 - REMOTE POWER UNIT ORIENTATION**

**REMOTE POWER UNIT**

**CAUTION**

BEFORE raising platform connect hydraulic hoses to remote power unit! Failure to do so will result in leveler damage.

1. Mount power unit in the proper location. Be sure the manifold(s) are above the power unit. See figure 19.

2. Cut hose to required length using a fine tooth hacksaw. Clean hose bore after cutting. See figure 20.
REMOTE POWER UNIT INSTALLATION

3. Liberally lubricate hose cover with heavy weight oil. Place socket in vise and turn hose into socket counterclockwise until it bottoms out. When assembling long lengths of hose, it may be necessary to put hose in vise just tight enough to prevent from turning, and screw socket onto the hose counterclockwise until it bottoms out. See figure 21.

4. Liberally lubricate nipple threads and inside of hose using heavy weight oil.

5. Screw nipple clockwise into socket and hose. Leave 1/32 to 1/16 inch clearance between nipple hex and socket. See figure 22.

6. Blow out hose assembly with clean compressed air before routing hose.

7. Route hoses between leveler and power unit.

8. Leveler is preadjusted from the factory. Operate leveler several times to verify proper operation. Adjustments may be needed to ensure proper operation, adjust as needed. See pages 16 & 17.
ACCESS BRACE INSTALLATION (OPTIONAL)

ACCESS BRACE

1. A 4” clear space is needed on each side of platform.

2. Assemble Access Brace components as shown in figure 23 (washers, collar, cotter pin, Access Brace). Make certain the Access Brace is stamped with the correct pit depth prior to installation.

3. Right side installation shown in figure 23. If left side installation is desired, install all components on opposite side by flipping over Access Brace components with holes facing opposite direction.

4. Add shim to pit floor if gap is greater than 3/4”.
ACCESS BRACE INSTALLATION (OPTIONAL)

SECTION A-A

SHIM THICKNESS AS REQUIRED FOR GAP LESS THAN 3/4"

3/4" MAX

PIT FLOOR

BRACE SHIM REQUIRED ONLY FOR GAPS GREATER THAN 3/4"

3/4" MAX

COTTER PIN

WASHER

TOEGUARD

COLLAR

ACCESS BRACE

BRACE SHIM DETAIL SUPPLIED BY OTHERS

RIGHT SIDE INSTALLATION SHOWN

FIGURE 23 - ACCESS BRACE INSTALLATION

2X PER SHIM 5/8" ANCHOR BOLTS SUPPLIED BY OTHERS

6"

2X Ø11/16"

6"

3"

3/4"

4 1/2"
Rite-Hite Company, LLC and its affiliates (collectively “Rite-Hite”) warrant that the Product sold to the Owner will be free of defects in design, materials and workmanship (ordinary wear and tear excepted) for the periods set forth below (“Limited Warranty”).

One (1) Year(s) on all mechanical and electrical parts (non-prorated).  
One (1) Year(s) labor, based on Rite-Hite approved travel and labor repair times.

REMEDIES

Parts: Rite-Hite's obligations under this Limited Warranty are limited to repairing or replacing, at Rite-Hite's option, any part which is determined by Rite-Hite to be defective during the applicable warranty period. Such repair or replacement shall be Rite-Hite's sole obligation and the Owner's exclusive remedy under this Limited Warranty.

Labor: Rite-Hite will provide warranty service without charge for labor per the specified warranty period. Thereafter, a charge will apply to any repair or replacement under this Limited Warranty.

CLAIMS

Claims under this Limited Warranty must be made (i) within 30 (thirty) days after discovery and (ii) prior to expiration of the applicable warranty period. Warranty period commences on the date of shipment. Claims shall be made in writing or by contacting the representative from whom the Product was purchased directly. Owner must allow Rite-Hite or its agent, a reasonable opportunity to inspect any Product claimed to be defective and shall, at Rite-Hite’s option, either (x) grant Rite-Hite or its agent access to Owner's premises for the purpose of repairing or replacing the Product or (y) return of the Product to the Rite-Hite, F.O.B. Rite-Hite's factory.

NOT WARRANTED

Rite-Hite does not warrant against and is not responsible for wear items such as fuses, batteries, bulbs, vision and seals. No implied warranty shall be deemed to cover damages that result directly or indirectly from: (i) the unauthorized modification or repair of the Product, (ii) damage due to misuse, neglect, accident, failure to provide necessary maintenance, or normal wear and tear of the Product, (iii) failure to follow Rite-Hite's instructions for installation, failure to operate the Product within the Product's rated capacities and/or specified design parameters, or failure to properly maintain the Product, (iv) use of the Product in a manner that is inconsistent with Rite-Hite's guidelines or local building codes, (v) movement, settling, distortion, or collapse of the ground, or of improvements to which the Products are affixed, (vi) fire, flood, earthquake, elements of nature or acts of God, riots, civil disorder, war, or any other cause beyond the reasonable control of Rite-Hite, (vii) improper handling, storage, abuse, or neglect of the Product by Owner or by any third party.

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IN NO EVENT SHALL RITE-HITE BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF RITE-HITE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Such excluded damages include, but are not limited to, personal injury, damage to property, loss of goodwill, loss of profits, loss of use, cost of cover with any substitute product, interruption of business, or other similar indirect financial loss.